

A City Administrative Unit Client Spotlight

An Overview:

Client was running an Oracle E-Business Suite ERP system, hosted on Oracle-On-Demand (OOD), which was being used as their primary back-office support system. This system was responsible for supporting and managing all their Financials activities (such as procurement, accounts payables, public sector accounting, etc.) and was also their primary HRMS and Payroll system.

All employees are a part of this system and received their payroll and other benefits through this. The Client intended to upgrade their existing EBS release from 11i to R12 to mitigate the risk of being de-supported and to benefit from the new feature line and options of R12.

Business Requirements and Challenges:

- Oracle EBS 11i was to be upgraded to the latest EBS Release (12.1.3)
- Forms cape Application had to be replaced with Out of the box BI Publisher Solution
- Upgrade was to be performed as per the OOD Standards and Guideline
- Migration of Critical Custom Components

Solution: Oracle EBS Release Upgrade from 11i to R12

HIPL Role: The HEURISTICS Team helped the client in:

- A Pre-Upgrade Functional and Technical Assessment
- An EBS Upgrade to 12.1.3
- A Forms cape Solution Replaced with BI Publisher based Document Layouts
- Discoverer Upgrade
- Modified and Migrated Critical Custom Components as per R12 Standards
- Core User Training
- User Acceptance Test

HIPL Value Addition for Client benefit:

- Helped the client identify upgrade risks with pre-upgrade assessment
- Maintained OOD Standard and Guidelines
- Provided familiarity with R12's new features and processes
- Smooth Transition of Critical Custom Financial Components / Business Views

Duration of the Project
September 2011 - Ongoing

Team Size:
07

